

Consultation Response Form

Draft Flood & Coastal Erosion Risk Management National Strategy for England

We welcome your views on the Flood & Coastal Erosion Risk Management National Strategy for England. Please use this form if you are responding by email or post rather than online.

If you would like to respond online, please use this link: <https://consult.environment-agency.gov.uk/fcrm/national-strategy-public>

The consultation document and supporting evidence documents are also available using the link above. We would encourage you to read them. If you would like a hardcopy, please email us at FCERMstrategy@environment-agency.gov.uk or write to us at the address provided in the 'Returning your response' section below.

Please complete the questions and where there is a free text field, give as much information as possible to support your answer.

Returning your response

The consultation will run for 8 weeks from 9 May to 4 July 2019. Any responses we receive after this date will not be included in the analysis.

We would like you to use this form if you are not submitting your response online. You can return it by email to FCERMstrategy@environment-agency.gov.uk using the heading 'FCERM National Strategy Consultation'.

Please also use this email address if you have any questions regarding this consultation.

Or post your completed form to:

FCERM National Strategy Consultation
FCRM Strategy Team c/o Morena Staiano
Environment Agency
Horizon House
Deanery Road
Bristol
BS1 5AH

How we will use your information

We are running this consultation in accordance with our Privacy Notice. A copy of the Privacy Notice is provided at the end of this document and we would encourage you to read this.

The Environment Agency will look to make all responses received online via our consultation website publicly available during and after the consultation. We will not be publishing consultation responses which are received by email or post, unless you specifically tell us to do so.

We will not respond individually to responses. After the consultation has closed we will publish a summary of the responses on our website. We will not publish names of individuals who respond but we may publish the name of the organisation for those responses made on behalf of organisations.

In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

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Section 1: About you

To help us analyse the responses we receive we'd like to understand more about you and, if applicable, the type of organisation and business you represent.

Please tell us if you are responding as an individual or on behalf of an organisation or group:
(Please select one answer)

- Responding as an individual who has been directly affected by flooding and coastal change
- Responding as an individual who has NOT been directly affected by flooding and coastal change
- Responding as an individual employed by/volunteering for an organisation but not responding on behalf of the organisation
- Responding on behalf of an organisation or group (representing collective views)
- Other

If 'other', please specify:

If you are representing collective views, please specify which organisation or group and what type it is, e.g. environmental group, business:

This response is from the iCASP Programme Office based at the University of Leeds, rather than on behalf of the iCASP partners.

Yorkshire Integrated Catchment Solutions Programme (iCASP) is a five-year (2017-2022) Natural Environment Research Council-funded partnership established to support the UK Industrial Strategy. iCASP aims to generate £50 million+ of benefits to Yorkshire's economy by influencing investments, informing policies and strategies, identifying cost savings, and creating new products and jobs. It will do this through projects that support the use of environmental science in catchment management. As well as regional impact, iCASP is aspiring for national and international influence through sharing the experience of regional projects at the national level, and by exporting catchment management expertise and products internationally.

iCASP partners are: University of Leeds, University of Sheffield, University of York, National Centre for Atmospheric Science, Arup, Bradford Metropolitan Borough Council, City of York Council, Dales to Vales River Network-Yorkshire Dales Rivers Trust, Environment Agency, IUCN UK Peatland Programme, JBA Trust, Leeds City Council, Linking Environment and Farming, Met Office, Natural England, National Farmers' Union, Pennine Prospects, Yorkshire Water, Yorkshire West Local Nature Partnership, and Yorkshire Wildlife Trust. iCASP also works with additional organisations through its projects.

iCASP is based out of water@leeds at the University of Leeds, one of the largest interdisciplinary centres for water research in any university in the world.

Further information about iCASP can be found at <https://icasp.org.uk/>

Please continue to the next page.

Section 2: Introduction and setting the context

Q1. To what extent do you agree with the vision: A nation ready for, and resilient to, flooding and coastal change - today, tomorrow and to the year 2100? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

This is a good solid statement, and it is good that it is recognising today as well as the future. While the date 2100 is regularly used as a point in the future for climate projections, we question what this actually means to many people. For example, this is a date which babies and children now could realistically live until - this is a date a current generation will live through as well as future children and grandchildren. Could the vision be worded to frame people and their experiences rather than a date in the future?

The following question relates to the strategic overview role of the Environment Agency. The relevant section within the draft strategy can be found on page 12.

Q2. To what extent do you agree with the Environment Agency's proposed strategic overview role as set out in the chapter 'setting the context for the draft strategy'? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)

- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

The FCERM Strategy needs to be a strategy for LLFAs and other actors as well as the EA. Given who the majority of the measures in the draft are targeted at, it is in danger of just being a strategy for the EA.

Section 3: Climate resilient places

We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.

Q3a. To what extent do you agree with strategic objective 1.1: Between now and 2050 the nation will be resilient to future flood and coastal risks. Over the next year the Environment Agency will work with partners to explore and develop the concept of standards for flood and coastal resilience? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

We are in agreement with the direction of this but not the speed or vagueness of it.

This objective needs to be far more ambitious in scope. Rather than 'explore and develop' the concept of standards they need to be developed and an implementation plan put in place to deliver standards for flood and coastal resilience.

Q3b. Please provide comments on the measures described under strategic objective 1.1, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 1.1 can be found on page 22 of the draft strategy document)

Measure 1.1.1 should say investment decisions are resilient to a range of climate scenarios

Measure 1.1.2 needs to be more direct about the concept of standards. It is not enough to explore and develop the concept of standards, these need to be decided upon and implemented

The measures need to be more concrete in their ambitions – e.g., development and implementation of standard tools to track and determine success.

As currently written, this is just a plan to make a plan.

iCASP has several activities that link with the appraisal guidance for flooding and coastal risks in measure 1.1.1:

The iCASP Green Blue Infrastructure (GBI) Business Cases project will develop a clear, practical and rigorous approach to GBI cost-benefit analysis that is ready for HM Treasury approval. It will identify the most effective tools to use when developing a business case and test these at case study sites. The project team will also run a workshop to identify optimal ways to influence HM Treasury Green Book. More about the GBI Business Cases project at <https://icasp.org.uk/projects/gbi-business-cases/>

A workshop with Leeds City Council and the Environment Agency on flood risk management project ideas brought together stakeholders, including those responsible for flood risk management and people with an interest in infrastructure development in the Leeds region, to exchange ideas and identify flood risk management projects that deliver multiple benefits. Because of this early integration of organisations to realise common aspirations, the ideas developed at the workshop could support the request for funding from central government for the next spending period 2021 – 27.

ICASP is supporting regional decision makers to use the latest climate change projections (UKCP18) to ensure catchment solutions are effective against a range of future climate scenarios.

Q4a. To what extent do you agree with strategic objective 1.2: Between now and 2050 risk management authorities will help places plan and adapt to flooding and coastal change across a range of climate futures? (Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)

- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

The language about places works well

Q4b. Please provide comments on the measures described under strategic objective 1.2, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 1.2 can be found on page 26 of the draft strategy document)

1.2.1 - we like the 'measures and scales and contexts' as this is inclusive and measures right across the spectrum

1.2.2 - what does 'picture' mean - is this a vision or an overview? It is unclear what this means. Will the audience for the strategy understand what this means?

1.2.4 - it would be good to have an idea of what 'long-term' means in this case. It is currently ill-defined in a strategy which is looking from today to 2100

Q5a. To what extent do you agree with strategic objective 1.3: Between now and 2030 all those involved in managing water will embrace and embed adaptive approaches to enhance the resilience of our environment to future flooding and drought? (Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

This is a good objective as it takes in the whole system and the whole water cycle. It is positive that it is working at the catchment scale. This catchment-based narrative should run through the entire document. We really want to emphasise the importance of the integrated catchment approach.

The recognition that there can be multiple benefits and that it is not just about the number of homes saved is positive.

Q5b. Please provide comments on the measures described under strategic objective 1.3, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 1.3 can be found on page 29 of the draft strategy document)

1.3.2 - this approach of working with different land owners is good. It encompasses the bigger picture and sets an appropriate narrative for catchment scale, integrated solutions.

1.3.3 - it is good that the catchment-based approach is apparent here. However, this needs to be reflected significantly more throughout the entire document

Several iCASP projects are working with or alongside the Defra £15million natural flood management projects and pilots in Yorkshire to advise partners on monitoring and modelling to ensure the most robust science and evidence is used when evaluating the projects, learning lessons and evaluating their success.

The iCASP project in the Don Catchment is using GIS mapping and open-source software and data to map problem areas and identify where NFM solution can be used and whether these can be implemented by volunteers. Overland flow is being modelled to understand storage, habitat connectivity is being assessed using a GIS plug-in and diffuse pollution risk is being mapped to produce problem hotspot maps. All these data will be combined to produce an 'opportunity map' that will allow decisions to be taken on where interventions are the most effective.

The iCASP project supporting the Yorkshire NFM pilots is designed to deliver baseline data, establish monitoring systems and protocols, road-test and refine EA guidance and establish a community of practice. This will allow iCASP to deliver evidence and guidance that can be used to influence the national implementation and financing of future NFM.

Another iCASP project is working with the National Trust on the Trust's trial of payment for outcomes with tenant farmers in the Yorkshire Dales. The iCASP project is focused on integrating NFM as an outcome for which farmers and other landowners could be paid through environmental land management schemes

Q6a. To what extent do you agree with strategic objective 1.4: Between now and 2030 risk management authorities enhance the natural, built and historic environments so we leave it in a better state for the next generation? *(Please select one answer)*

No agreement

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- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Acknowledgement of the next generation is very positive

Q6b. Please provide comments on the measures described under strategic objective 1.4, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 1.4 can be found on page 30 of the draft strategy document)

1.4.3 Is this actually realistic? What does 'near natural' actually mean, and does it mean different things to different people?

Several iCASP projects are working in areas that could influence and inform the enhancement of the natural, built and historic environments:

For example, the iCASP Green Blue Infrastructure Business Cases project outlined response to strategic objective 1.1.

Another iCASP project is developing a framework that identifies infrastructure investment and developments that deliver multiple benefits. This work will be undertaken with the use of case studies and spatial analysis and by adopting a systems thinking approach.

Q7a. To what extent do you agree with strategic objective 1.5: Between now and 2030, risk management authorities will use funding and financing from new sources to invest in making the nation resilient to flooding and coastal change? (Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)

- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

It would be difficult not to agree with this objective to use funding and financing from new sources, however the reality depends on finding and accessing new sources. It also begs the question what will be happening with existing funding allocations? It should also acknowledge the reconfiguration of current funding to realise efficiencies and joint benefits.

iCASP's 'Payment for outcomes' project is trialling such an approach with the National Trust as recognition that new funding sources need to be accessed - in this case installation of natural flood management measures for which farmers and other land managers could be paid from future Environmental Land Management Schemes.

Q7b. Please provide comments on the measures described under strategic objective 1.5, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 1.5 can be found on page 31 of the draft strategy document)

Section 4: Today's growth and infrastructure - resilient to tomorrow's climate

We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.

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Q8a. To what extent do you agree with strategic objective 2.1: Between now and 2030 all new development will contribute to achieving place based resilience to flooding and coastal change?
(Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Strongly agree with this. However, the reality may be that the EA is not able to influence some planning decisions, or may not have the power to enforce them.

It is unclear whether this measure includes retrofitting of existing developments which it could easily include for added impact.

Q8b. Please provide comments on the measures described under strategic objective 2.1, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.1 can be found on page 34 of the draft strategy document)

Q9a. To what extent do you agree with strategic objective 2.2: Between now and 2030 all new development will seek to support environmental net gain in local places? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Could also include retrofitting of existing developments.

Q9b. Please provide comments on the measures described under strategic objective 2.2, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.2 can be found on page 35 of the draft strategy document)

Q10a. To what extent do you agree with strategic objective 2.3: Between now and 2030 all risk management authorities will contribute positively to local economic regeneration and sustainable growth through their investments in flooding and coastal change projects? (Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

We are strongly in support of this, but it will require large changes in organisational structures, responsibilities and decision-making powers.

Q10b. Please provide comments on the measure described under strategic objective 2.3, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.3 can be found on page 38 of the draft strategy document)

Q11a. To what extent do you agree with strategic objective 2.4: Between now and 2050 places affected by flooding and coastal change will be 'built back better' and in better places? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

What does 'build back better' mean? This needs to be explained further. It is unclear how this would work in operation, how it would be funded, who ultimately makes the decisions, and who determines what 'better' actually looks like for different stakeholders with different priorities and needs.

Q11b. Please provide comments on the measures described under strategic objective 2.4, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.4 can be found on page 39 of the draft strategy document)

Q12a. To what extent do you agree with strategic objective 2.5: Between now and 2030 all flooding and coastal infrastructure owners will understand the responsibilities they have to support flood and coastal resilience in places? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

We question who 'flooding and coastal infrastructure owners' actually are. Natural features that provide protection to people are mentioned specifically, but it omits to mention the fact that even individual home-owners can contribute to flood situations if their property is developed in certain ways. This appears to remove some responsibility to anyone who owns any footprint of land which could have water fall or flow upon it.

Q12b. Please provide comments on the measures described under strategic objective 2.5, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.5 can be found on page 41 of the draft strategy document)

2.5.3 - links to problems with standards and monitoring

iCASP's Derwent Data Finder project with the EA has demonstrated that the sharing of data is not as easy as this measure would suggest.

Another iCASP project that is shortly to begin will be looking to integrate telemetry data from several organisations in a catchment to see if this is possible, if it will allow better collaborative working and planning for the future, as well as development of early warning models.

Q13a. To what extent do you agree with strategic objective 2.6: Between now and 2050 the Environment Agency and risk management authorities will work with infrastructure providers to

ensure all infrastructure investment is resilient to future flooding and coastal change? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Q13b. Please provide comments on the measures described under strategic objective 2.6, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 2.6 can be found on page 43 of the draft strategy document)

Please continue to the next page.

Section 5: A nation of climate champions, able to adapt to flooding and coastal change through innovation

We are asking for views about all of the strategic objectives and measures, however please do not feel you must answer all of these questions. If you don't have views to share, please leave the question blank.

Q14a. To what extent do you agree with strategic objective 3.1: Between now and 2030 young people at 16 should understand the impact of flooding and coastal change, but also recognise the potential solutions for their place, and opportunities for career development? (Please select one answer)

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

We have concern that this is so focused on the younger generation. Other generations will still be alive in the next 10 -20 years so also need to have a better understanding of the impact of flooding and coastal change and potential solutions..

We are supportive of the careers focus.

Please continue to the next page.

Q14b. Please provide comments on the measure described under strategic objective 3.1, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 3.1 can be found on page 48 of the draft strategy document)

Q15a. To what extent do you agree with strategic objective 3.2: Between now and 2030 people will understand the potential impact of flooding and coastal change on them and take action? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

This should be about enabling people to take action. It assumes they will take action if they understand the issue, but human nature suggests this is often not the case.

Q15b. Please provide comments on the measures described under strategic objective 3.2, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 3.2 can be found on pages 49 and 50 of the draft strategy document)

3.2.2 - the focus on digital excludes some hard to reach groups and is potentially problematic if some people are unable to access the information. If these were certain types of warnings, it could be dangerous if some people are unable to access the information digitally and that is the only way it is transmitted.

Q16a. To what extent do you agree with strategic objective 3.3: Between now and 2030 people will receive a consistent and coordinated level of support from all those involved in response and recovery from flooding and coastal change? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Q16b. Please provide comments on the measures described under strategic objective 3.3, and tell us about any additional measures you think there should be, and who could implement them.

(The measures for strategic objective 3.3 can be found on page 51 of the draft strategy document)

Q17a. To what extent do you agree with strategic objective 3.4: Between now and 2030 the nation will be recognised as world leader in managing flooding and coastal change, as well as developing and attracting talent to create resilient places? *(Please select one answer)*

- No agreement
- Some limited agreement (I can agree in part, but not entirely)
- Basic agreement (I can live with it)
- Strong agreement (I can support it)
- Complete agreement (I can support it wholeheartedly)
- I don't know
- Not applicable

Please explain your answer:

Q17b. Please provide comments on the measures described under strategic objective 3.4, and tell us about any additional measures you think there should be, and who could implement them.

The iCASP programme is all about developing capacity, sharing knowledge and facilitating the exchange of knowledge between academia and the user community.

We believe supporting the HEI sector to collaborate with the user and stakeholder community will enable society to fully realise the benefits and allow the nation to be recognised as a world-leader in the water sector.

(The measures for strategic objective 3.4 can be found on page 53 of the draft strategy document)

Section 6: Any other comments

Q18. Please provide any other comments:

It is concerning to see the catchment-based approach almost invisible in the draft strategy, despite the Strategic Environmental Assessment (SEA) stating that

“Evidence is demonstrating the benefits of working at a landscape or catchment scale for managing flooding and coastal change.” (page 37)

If the evidence demonstrates the benefits of catchment scale approaches to flooding then what a catchment-based approach actually looks like should be explained and its benefits outlined as part of this document.

The future dates assigned to the objectives may be problematic and confusing to the reader – it is rather random that sometimes the 2050 date was used and at others it is 2100 – it is unclear why this is being done.

Some jargon/internal Agency language appears at times for example 'build back better' - this is meaningless to an external audience.

iCASP has several projects in the pipeline that will contribute new ways of approaching the issues of flood and coastal erosion risk management in England. These include the development of ways that flood alleviation infrastructure can be financed, ways of modelling to better measure efficacy of installed measures and ways to communicate flood risk to different stakeholders and audiences.

Several existing iCASP projects are also highly relevant in allowing better understanding of current and future flood risk and we will continue to work to embed the knowledge developed through our projects in the communities and agencies where it is of most use and relevance.

However, it is the very nature of iCASP and the way that the project has been set up to encompass a whole catchment that is what we hope will most influence the EA – a partner in the programme – to adopt a catchment-wide approach to thinking about, planning for and implementing the measures needed for this strategy. Involving a broader group of people in managing the risks across a catchment, and building links with risk management authorities, infrastructure providers, planners and emergency responders will allow an approach that not only improves the environment but leads to us becoming a nation more resilient to climate change.

Section 7: Strategic Environmental Assessment Environmental Report

Only respond to these questions if you wish to comment on the Strategic Environmental Assessment of the draft strategy.

You will need to refer to the Strategic Environmental Assessment environmental report that you can download from the consultation website: <https://consult.environment-agency.gov.uk/fcrm/national-strategy-public>

Do you agree with the conclusions of the environmental assessment? (Please select one answer)

Yes

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No

If not, please explain why:

Are there any further significant environmental effects (positive or negative) of the draft strategy you think should be considered?

- Yes
 No

If yes, please describe them:

Are there further mitigations for potential negative effects or opportunities to achieve positive effects that should be considered for the final national FCERM strategy?

- Yes
 No

If yes, please give details:

Privacy notice

We are the Environment Agency and we are running the creation, publication and implementation of a national flood and coastal erosion risk management strategy for England. We are the data controller for this process. A data controller determines how and why personal data (personal information) is processed. Our personal information charter (www.gov.uk/government/organisations/environment-agency/about/personal-information-charter) explains how we deal with your personal information. Go to GOV.UK and search 'Environment Agency personal information charter'.

The personal data we collect about you includes:

- Your email address
- Responses, feedback, queries and comments you leave, including information that may reveal your identity if you choose to include in your response
- Full name and contact details including addresses, emails or phone numbers if you contact us and include this information
- Whether you are responding to the consultation as an individual or on behalf of an organisation or group, and the name and type of your organisation or group

We are allowed to process your personal data because you consent to us doing so by responding to this consultation. You have the right to withdraw consent at any time. The lawful basis for processing your personal data is consent.

What we do with your personal data

Public consultation

The Environment Agency will look to make all responses received online via our consultation website (Citizen Space) publicly available during and after the consultation, unless you have specifically requested that we keep your response confidential. We will not be publishing consultation responses which are not received online via our consultation website, unless you specifically tell us to do so.

Throughout the consultation we will look to make all comments received online (excluding personal information) publicly available on our website, unless you have specifically requested that we keep your response confidential. We will not publish personal data. But we may publish the name of the organisation for those responses made on behalf of organisations. We will not publish names of individuals who respond.

We will also publish a summary of all responses on our website in which we may publish the name of the organisation for those responses made on behalf of organisations.

We will not respond individually to responses. After the consultation has closed we will publish a summary of the responses on our website.

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In accordance with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it.

Developing the strategy

We will use your views to develop the strategy but will not identify you in the strategy. We will only share the minimum amount of your personal data as necessary with internal colleagues who are providing expert advice on developing the strategy. We will also share your views with external stakeholders who are taking part in analysing consultation responses, but we will ensure that you are not identifiable from the information we provide.

If you provide them, we will use your name and contact details to contact you if we have any queries about the information you've provided.

How long we keep your personal data

We will keep your views, and any personal data you have included in your response, as part of our records until these have been superseded by a new flood and coastal erosion risk management strategy for England.

Where your personal data is processed and stored

We store and process your personal data on our servers in the UK. We will not transfer your personal data outside the European Economic Area.

Contact details

Our Data Protection Officer (DPO) is responsible for independent advice and monitoring of the Environment Agency's use of personal information.

If you have any concerns or queries about how we process personal data, or if you would like to make a complaint or request relating to data protection, please contact our DPO using the following details:

Address: Data Protection Officer

Environment Agency

Horizon House

Deanery Road

Bristol

BS1 5AH

Email: dataprotection@environment-agency.gov.uk

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Consultation Principles

We are running this consultation in accordance with the guidance set out in the government's Consultation Principles. More information is available here <https://www.gov.uk/government/publications/consultation-principles-guidance>

If you have any queries or complaints about the way this consultation has been carried out, please contact:

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